

BRIDAL MAKEUP - TERMS AND CONDITIONS 2021-2022

It's the responsibility of the bride to familiarise and accept responsibility for all the booking terms and conditions for TERRI PACE MAKEUP.

BOOKINGS

Bookings are to be made by email. The minimum booking for peak season weddings between April and September is 2 x makeups (This must include the bride).

LARGE BOOKINGS

One or more assistant artists may be required for large bookings under these variations;

- Bookings that exceed 3 x makeup services for an early ceremony
- Where there isn't enough time to get everyone ready in the available time frame.
- If the venue has access time restrictions.
- To offer a later/more relaxed start time.

SPECIAL REQUIREMENTS

Early morning bookings where the start time is before 7am for any reason, a £50 surcharge will be charged.

Hotel accommodation close to the wedding venue may be required for the night before the wedding if; journey time is over 2 hours one way, the start time is 6am or earlier, or there are other foreseeable events/delays.

TRIAL

Trials are held between 10am and 5pm at your home or most convenient address. Weekend trials aren't available at peak season as these are reserved for weddings. If you suspect any member of your bridal party may be very indecisive in any way, it's encouraged for them to have a trial to avoid potential delays on the day.

CANCELLATIONS

IF YOU CANCEL OR CHANGE THE BOOKING

All changes to a booking need to be made via email and by the bride only. Deposits are non-refundable should you change your mind about the wedding date. If services are reduced to less than the minimum booking requirements for peak wedding days, the full minimum amount will still be charged. Any bookings that are postponed to a different year may be subject to a slight yearly price increase.

IF WE CANCEL OR CHANGE THE BOOKING

In the unfortunate event that we are unable to attend on the day, due to illness or for last minute, unforeseen circumstances all efforts will be made to find an alternative Makeup Artist for you. In the

unlikely event that we cannot find a replacement artist, monies (excluding money paid for work already carried out) will be fully refunded. If an assisting artist is needed for large bookings and they are unable to attend due to unforeseen circumstances we may ask for an earlier start time to accommodate original numbers, or a refund can be offered on services that have been forfeited.

Cancelling within 3 months of the agreed wedding date = 50% of the remaining balance still due by the original due date. Cancelling 1 month or less prior to the wedding day = 100% of the balance still due.

TRAVEL

Travel is free if your wedding is in London. Outside of London travel is charged for return train journeys from E5 (or taxi if necessary depending on the start time/accessibility to the location). Trains will not be booked until the invoice has been paid in full. Travel fare may vary from the initial quotation (eg. train fares increases or additional taxis/transport required on the day)

PAYMENTS

Trial payments are due at the time of booking your trial date.

A £40 non-refundable deposit is required to secure the wedding day. This is then deducted from the final balance. Bookings made with less than 1 calendar month until the event are payable in full upon booking to secure the date.

A date cannot be held without a deposit and the requested date will still be open to other enquiries in the meantime. Dates are given on a first come first serve basis.

The invoice is sent to the bride only, 6 weeks before the wedding date. Remaining balance is to be paid 1 calendar month prior to the wedding day.

Failure to make payments within the agreed time frame, may result in the cancellation of your booking.

PHOTOGRAPHY & SOCIAL MEDIA

Terri will always check verbally if the client is happy to post a photo of the wedding day onto social media platforms. Unless otherwise specified by the client any digital photos taken at the trial or on the wedding day may be added to Terri Pace's website and/or social media. If a professional photographer is present, Terri will seek their permission to obtain images to be used for her website.

COVID19

Postponements that are being made due to a wedding date falling within a Government enforced lockdown will be transferred with the original deposit. Terri will wear a mask during application and hand sanitizer will be bought along for everyone to use. Terri has been double vaccinated.

DELAYS

Terri cannot be held accountable in the event of unforeseen delays on the day which are out of her control. No refund or compensation can be offered for delays caused by other wedding suppliers, guests, or members of the bridal party arriving late to begin the service.

INSURANCE

All artists working under Terri Pace have full public liability insurance (£5M) to protect both themselves and the client. This does not cover any tweezing of brows.

PRODUCTS / ALLERGIES

The client must inform Terri of any allergies/sensitivities/skin conditions before any services are carried out. This includes before/during the trial and afterwards if any sensitivities/problems have been found. Discounts cannot not be given on services if you want to use your own products on the day. We also cannot be held liable for the performance and longevity of the product.

WORK REQUIREMENTS

To carry out makeup services, Terri will need a minimum of; a cleared table/flat surface to set up on and chair for the client to sit in. Preferably near a window with natural daylight.

The makeup station is to be in one area for the duration of the services, to help keep to timings.

15 minutes is allocated to set up and be ready in time to start services.

By paying a deposit, you are agreeing to and accepting TERRI PACE Terms and Conditions stated above.

REASON FOR THE DEPOSIT BEING NON-REFUNDABLE

This is firstly to reserve your chosen date/time for you, so no other booking can be made for the agreed time. It is also to cover the time spent on admin and any help or advice you may need.

UPDATE REGARDING COVID-19

To my brides, I understand that right now is an unprecedented, uncertain and unsettling time with ever evolving information and decisions to make and I am sending a virtual hug to you all.

I would like to reassure you of my terms and conditions as I expect you may be reading this if you have already booked with me and/or paid a deposit and would like to know where you stand should you need to reschedule or cancel your bookings with me.

Please be reassured that I will work with you to come to a resolution that works for us both. I don't wish to add to the inevitable stress you will be facing and so please, get in touch if you have any questions or concerns.

If you have already paid a deposit to reserve your event date this is non-refundable but hopefully we can reschedule based on availability and any new plans you make and the deposit will simply be applied to the new date.

I will simply transfer your booking if the date permits me and do all I can to make it work. From a practical point of view, I have always operated to the highest standards with my kit cleanliness and hygiene and I will continue to do so.

You can also be assured that I am a socially responsible person and will do a Lateral Flow test the night before. If testing positive, I will do my best to make re-arrangements with Pro MUA's I trust. But most importantly, I will not put my clients at any risk.